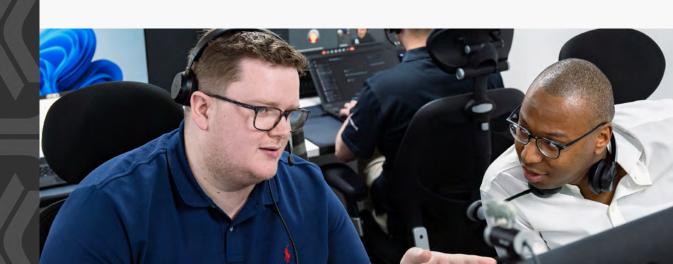# Case study: Totally Money

SEP2 provide TotallyMoney with a Virtual CISO (Chief Information Security Officer) service, as well as technical tools and policy advisory and vulnerability management.

TotallyMoney

TotallyMoney is a business operating in the financial technology (FinTech) sector, offering their customers free credit reports and scores. By translating credit data and presenting it meaningfully, TotallyMoney delivers its mission: To improve the UK's credit score and help people move on up to a better future.

Solving an urgent problem

In 2020, TotallyMoney were receiving support from SEP2 for penetration testing and other tasks. Soon after this successful intervention, TotallyMoney was left with a challenge when their Chief Information Security Officer moved on leaving the role vacant. As a regulated business, the role of a CISO must be always filled. However, as a conscientious business, they recognised that a quick fix could result in employing the wrong individual.

Mark Durrand, Chief Technology Officer at TotallyMoney already had a good working relationship in place with SEP2 and SEP2 were quick to respond when asked for help, Mark said "We needed to fill the position urgently, and we liked everything we saw."

> "We wanted someone we could embed in our team. Someone who understands how we fix vulnerabilities and respond to threats. Paul works like a normal TotallyMoney team member."
>
> Mark Durrand, Chief Technology Officer

Conclusion

This partnership ensures that TotallyMoney can focus on empowering customers with better credit information while maintaining robust security. With SEP2's expert guidance, TotallyMoney is well-equipped to navigate the evolving digital landscape confidently and securely.